

# THE EUROPEAN SOCIAL FUND MEASURE FOR ADAPTATION 2014-2020, to be implemented in 2014-2023

**TARGET GROUP:** NEW IMMIGRANTS

**OBJECTIVE:** To equip the target group with the prerequisites for active participation in employment, lifelong learning, and civil society.

## MEASURE ACTIONS

**Designing, piloting, and implementing adaptation training courses:** 1) The basic-, work-, entrepreneurship-, study-, family- and research module of 1 working day (8 hours); 2) A language module offering A1 language training (100 hours, ~3 months) and A2 language training (150 hours, ~5 months).

**Developing and implementing the concept of support networks:** the concept of support networks involving the private, public, and third sectors. During the funding period, a range of services have been developed and a support network concept has been established, bringing together service providers and other actors involved with new immigrants.

**Development and implementation of an information platform and support services:** an information platform on migration information in Estonian, English, and Russian and its support services have been developed and implemented. A data exchange solution has been set up between the PPA and the trainers, with the possibility to register for adaptation training via the information portal and a website with general information on adaptation.

Measure actions	Budget €, % of action budget	Planned/achieved target level
Information platform	542 390 – 6%	Users 11 000/31 413
Adaptation trainings	7 048 236 – 75%	Number of participants 12843/12665* *2022 data The target will be exceeded in 2023
Support networks	1 814 341 – 19%	Developed-Improved new services 25/25

## Infoplatvormi ja tugiteenuste väljatöötamine ja rakendamine

- The automatic data exchange between PPA and trainers is working, and the main users are satisfied. However, it still needs further development to increase its reliability and also to add new functionalities for users where necessary.
- The settleinestonia.ee website works well as a platform to register for adaptation training courses but has not become a central provider of information on adaptation. When searching for such information, the target group still feels that it is fragmented between different platforms.

## Adaptation training courses

- Information about the adaptation programme was mainly obtained from the PPA (41%), the settleinestonia.ee website (34%), and from friends, acquaintances, or family members (23%).
- The trainings were well suited to the needs and expectations of the participants and the level of satisfaction was high.
- 76% were very satisfied with the trainer, and 46% of respondents were very satisfied with the speed of access to the training.
- Among those who had not attended the training: 43% - had not often heard of it, 16% - were not interested in it, and for another 16% the needs were not met.
- New immigrants would like to have more study places (A1, A2, B1 language training) and different types of learning (digital, contact, intensive, regular).

## The concept of support networks

- A wide range of services for new immigrants has been created and further developed, such as the PPA migration advice service, the family doctor advice service, and the introduction of the labour market and education opportunities for family migrants.
- A support network has been set up with the main objective of bringing together all actors involved with new immigrants, including service providers. The cooperation and information exchange between them has improved compared to the beginning of the funding period, but the parties involved consider that it could be improved further.
- In the new funding period, the task of coordinating support networks will shift from the national level to the level of local authorities, which will be supported by separate funding for this action.

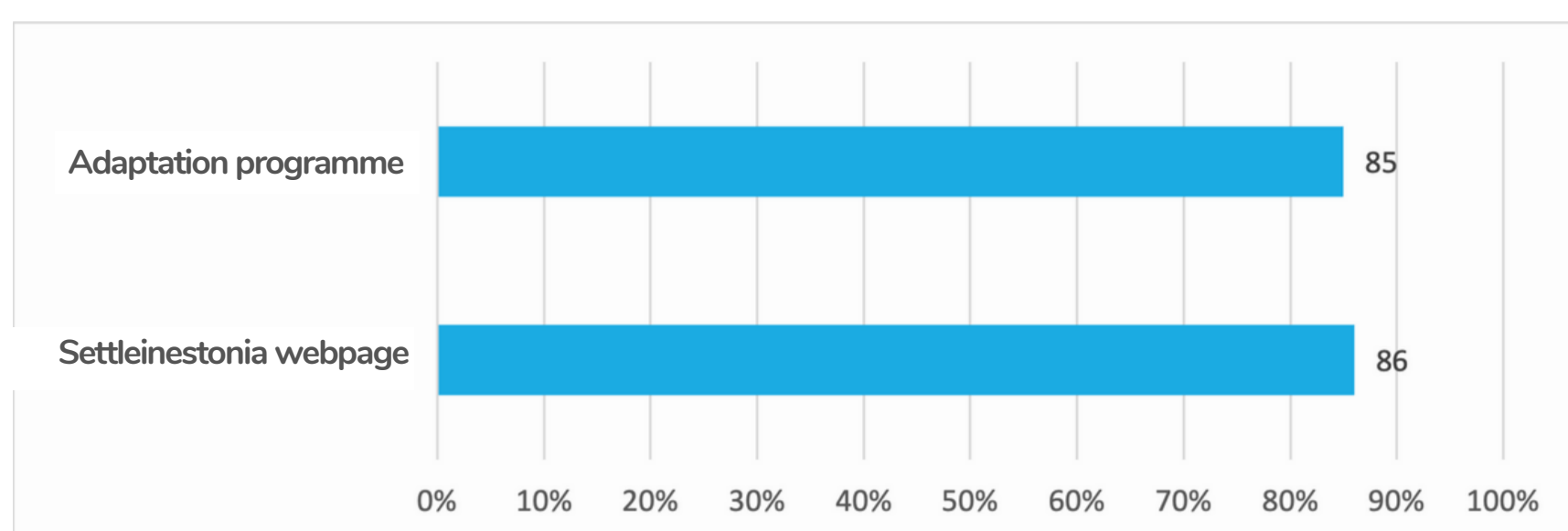


Figure 1. Matching the needs of new immigrants with the activities of the Adaptation Measure

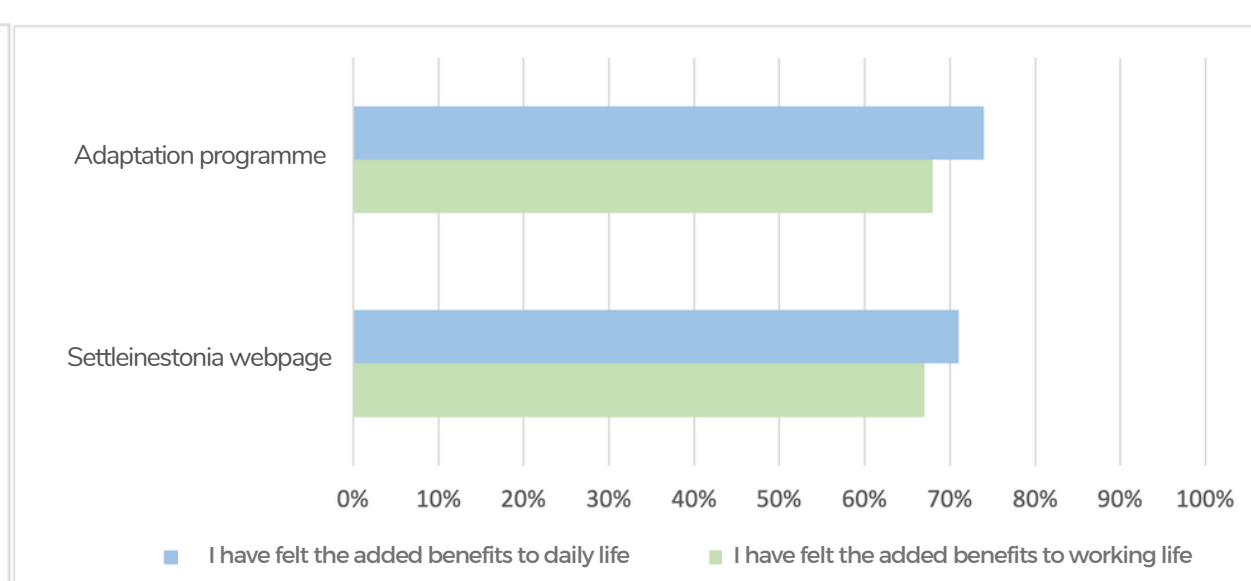


Figure 2. Evaluation of the usefulness of the activities/services for the working and daily life of the users of the adaptation measure

## Policy recommendations

- Increase the number of places in language training (A1, A2, B1), allow for different forms of learning (digital, contact, intensive, regular), and facilitate smooth progression from one level to another (A1 to A2, A2 to B1) in order to support the development of active language skills (more flexible pre-registration possibilities, information on self-study and practice opportunities, e.g. Language Click, language cafés).
- Continue with the basic module and other training modules, ensuring that the range and volume of modules offered are adapted to the needs of the target groups, including considering further developments for the target group of older people.
- In the new period, additional resources should be found to maintain communication between the members of the support network and a common information field and to ensure continuity of services at the service providers (e.g. socialisation events).
- Local authorities (LAs) need advice, more concrete guidance, and support in planning and implementing new activities for newcomers. This includes strengthening the capacity of migration coordinators and the relevant specialists in the LAs to raise awareness of the adaptation actions among LAs and to foster cooperation between different LAs as well as between LAs and other partners.